

WIA ADULT AND DISLOCATED WORKER PERFORMANCE MEASURES

Adults	Definition	Timing Requirements for Attainment	Exclusions**
Entered Employment Rate	Percentage of customers employed soon after exit.	During 1st quarter after exit.	Customers who are employed at the date of participation.
Employment Retention Rate	Percentage of customers employed several months after exit.	During 2 nd and 3 rd quarters after exit.	Customers not employed in 1 st quarter after exit.
Average Earnings	Post-program earnings.	Earnings in the 2 nd and 3 rd quarters after exit.	1) Customers not employed in 1 st , 2 nd , or 3 rd quarters after exit. 2) Customers whose employment in 1 st , 2 nd , or 3 rd quarter was verified through supplemental data
Credential Attainment	Customers who: 1) Were employed AND; 2) Received a credential. ➤ Not employed during the appropriate time period means this measure is not attained.	1) Customer must be employed during 1 st quarter after exit; 2) Credential must be attained by the end of the 3 rd quarter after exit.	Customers who do not receive WIA training services.

**Note: Only customers who have received a countable service and therefore have a ‘date of participation’ are included in performance measures; If a participant becomes institutionalized or incarcerated, is receiving medical treatment or caring for a family member, is a reservist who is called to active duty, will not voluntarily provide a SSN, or dies, up through the 3rd quarter after exit, then he/she may be excluded from the performance measures.